



## The Bunkers Terms and Conditions

### **Article 1 Reservation**

The room is only reserved when the deposit of 50% of the total price is paid.  
The remaining balance must be paid no later than 1 week before arrival.

Guests can check-in at 14:30 on the day of arrival. Guests have no claim for earlier availability. On the agreed day of departure, check-out is at 11:00.

In case of a double reservation due to The Bunkers, in consultation with the guest, either the deposit will be refunded, or we will find for the same price a new hotel, or the guest can choose a new date to stay with a discount of 20%.

The rates quoted are based on your period of stay. Rates are subject to change as a result of changes in your arrival and/or departure dates.

### **Article 2 Cancellation**

Guests are only entitled to rescind without charge if this has been agreed with The Bunkers in writing. Otherwise The Bunkers is entitled in the case of a cancellation to charge the agreed price of the room.

In case of cancellation up to 2 months before arrival, the deposit will be refunded.

In case of cancellation up to 1 month before arrival, the advance payment will be a cancellation cost withheld.

In case of cancellation within the month before arrival, the total amount of the reservation will be due.

### **Article 3**

The Bunkers is entitled to rescind the contract with immediate effect if, for example,

- acts out of The Bunkers control and other circumstances which The Bunkers is not responsible for make it impossible to stay at The Bunkers ;
- bedrooms and other rooms are intentionally booked using misleading or false statements about facts which are material to the contract, e.g. who the customer is or the purpose of the stay;
- The Bunkers has justified reason to assume that the use of services can put at risk the smooth operation of the business, the security or the public reputation of The Bunkers, unless this is attributable to the hotel's sphere of responsibility;
- the purpose or reason of the stay is illegal;
- The Bunkers is closed;

- proper accommodation and/or proper facilities for an event are not guaranteed because The Bunkers is being renovated;
- guests withdraws from a part of the contract in the case of a combined accommodation and event contract.

#### **Article 4**

Guests will respect The Bunkers and the rules of procedure. Objects that are part of the household goods may not be moved or taken away.

Guests will immediately report any damages to The Bunkers and refund them on the basis of a cutlery.

The number of people per bedroom is determined by what was agreed with the reservation and may not be exceeded.

See also the welcome book 'Enjoy your stay' for more information.

#### **Article 5**

Guests can not invite other guests at The Bunkers.

#### **Article 6**

The Bunkers can in no case be held responsible for any accidents or theft of the personal goods of the guests.

The Bunkers  
Burkeldijk 18 - B-8300 Knokke-Heist

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